



TWYXCROSS HOUSE SCHOOL

General Data Protection Regulation (May 2025) Privacy Notice for Parents/Carers

Twycross House School processes personal information about its pupils and is a 'data controller' for the purposes of the GDPR.

We collect routine information from you about your child which will include your contact details, your child's attendance record, information on your child's academic performance and progress, any special educational needs, any relevant medical details, and also brief reports of any disciplinary matters and important conversations. We may also receive information about your child from their previous school. We can access CCTV images for the purpose of safeguarding our pupils and workforce and securing the premises.

The categories of pupil information that we collect, hold and share include:

- Personal Information (name, address, contact numbers, email address)
- Characteristics (such as ethnicity, language, nationality)
- Attendance Information (such as sessions attended, number of absences and absence reasons)
- Relevant Medical Information
- Special Education Needs
- Academic achievement (assessment data)

When your child joins Twycross House School you are requested to provide information in the form of questionnaires, these are listed below:

- Registration Form
- Emergency Contact Form (Incl. Email Address) – Issued Annually
- Confidential Record (Incl. GP Details)
- Photograph Consent Form
- Medical Needs Form – Issued Annually

Other information we may request are in the form of:

- School Trips Consent Form (including D of E and other residential trips)
- Summer School Emergency Contact Form
- Absence Request Form
- Administration of Medicine Form

We use this personal data to:

- support your child's teaching and learning;
- monitor and report on your child's progress;
- keep your child safe;
- provide your child with appropriate pastoral care and support;
- assess the effectiveness of our school management.
- to comply with the law regarding data sharing

The lawful basis on which we use this information:

We collect and use pupil information under Article 6 and 9 of the GDPR.

Article 6 (1.a)

- the data subject has given consent to the processing of his or her personal data for one or more specific purposes;

Article 9 (2.a, 2.b & 2.c)

- the data subject has given explicit consent to the processing of those personal data for one or more specified purposes

- processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law in so far as it is authorised by Union or Member State law or a collective agreement pursuant to member State law providing for appropriate safeguards for the fundamental rights and the interests of the data subject

- processing is necessary to protect the vital interests of the data subject or of another natural person where the data subject is physically or legally incapable of giving consent



We routinely share pupil information with:

- schools that the pupils attend after leaving us
- Local Education Authority (LEA) – Pupil details including address, email, telephone contact and parent's names.
- Department for Education (DfE)
- Community Immunisation Team
- UCAS and exam boards
- Residential curricular/extra-curricular travel/tour operators
- Duke of Edinburgh Award Scheme
- Reference requests for employment or work experience

We will not give information about you or your child to anyone outside the school without your permission unless the law and our rules permit it. Please note that we are required by law to pass some information to the Department for Education and the Local Education Authority.

We do not share information about our pupils with anyone without consent unless the law and our policies allow us to do so.

Collecting pupil information:

Whilst the majority of pupil information you provide to us is mandatory, some of it is provided to us on a voluntary basis. In order to comply with the General Data Protection Regulation, we will inform you whether you are required to provide certain pupil information to us or if you have a choice in this.

Data collection requirements:

To find out more about the data collection requirements placed on us by the Department for Education (for example; via the school census) go to <https://www.gov.uk/education/data-collection-and-censuses-for-schools>

Requesting access to your personal data:

Under data protection legislation, parents and pupils have the right to request access to information about them that we hold. To make a request for your personal information, or be given access to your child's educational record, please make a request in writing to the Headmaster.

You also have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing
- object to decisions being taken by automated means
- in certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed; and
- claim compensation for damages caused by a breach of the Data Protection regulations

If you have a concern about the way we are collecting or using your personal data, we request that you raise your concern with us in the first instance. Alternatively, you can contact the Information Commissioner's Office at <https://ico.org.uk/concerns/>.

If you would like to discuss anything in this privacy notice, please contact the school office.